Problem: Customers based in a non-US country do not get the discount applied that they should. My example comes from Canada.

Here is our Wholesale Club App setup:

The tag I will focus upon is "Dealer"

First, a US-Based user purchase:

Here is the user record:

Note that this user has the Dealer tag.

I add a few items to the cart:

Note that I'm seeing the 50% off as I should.

Now I'm at the "Pay Now" step. Here is what I see:

kharms1000@gmail.com

Delivery

◉ Ship 🚚

○ Pick up 🏪

Ship to ⌄

Kimberly Harms, PO Box 267, Quilcene WA 98376, US

Shipping method ⌄

USPS Priority Mail · **$16.64**
1-3 business days

4 PulseWorx WS1DL-6: Wall Switch/Dimmer-600W/5A White 🏷 DEALER (-$328.88)		~~$657.80~~ $328.92

Subtotal	$328.92
Shipping	$16.64
Total	USD **$345.56**
🏷 TOTAL SAVINGS	$328.88

Correct 50% off!

I start my VPN, make it look I'm in Canada and then login as this Canadian user.

Here is a product page:

PulseWorx WS1DL-6: Wall Switch/Dimmer-600W/5A

Dealer ~~$227.00~~ $113.50

Color
White

Quantity
5

Add to cart

At this point it knows I'm a dealer, so it shows the 50% off as expected.

In the cart, again as expected the right discounted value:

Your cart

Subtotal
$1,135.00   🛒 Checkout

PulseWorx WS1DL-6: Wall Switch/Dimmer-600W/5A
Price ~~$227.00~~ $113.50
Color White

Quantity
5

$567.50   ✕

But then on the "Buy Now" page it doesn't have the discount applied:

shop Pay

OR

Account ⌄

test103@hcatech.com

☐ Email me with news and offers

Delivery

● Ship 🚚

○ Pick up 🏪

Country/Region
Canada ⌄

First name
Kimberly

Last name
Canada

Company (optional)

Address
134 Rockyspring Gate Northwest 🔍

+ Add apartment, suite, etc.

City
Calgary

Province
Alberta ⌄

Postal code
T3G

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⁵ PulseWorx WS1DL-6: Wall Switch/Dimmer-600W/5A
White
$1,135.00

Discount code | Apply

Subtotal | $1,135.00
Shipping | $187.00
Total CAD **$1,322.00**

##end##